

United States Postal Service®

INDUSTRYALERT

September 10, 2020

COMPLETED: Package Platform Release 2.3.0.0 – *Thursday, September 10, 2020*

Today (*Thursday, September 10, 2020*), the United States Postal Service implemented the following software update:

- Package Platform Release 2.3.0.0

Please reference the attached Package Platform Release 2.3.0.0 Release Notes.

As previously-advised, during the cited implementation and validation window, there was an impact to Package Platform, Enterprise Payment System (EPS) and Informed Visibility-Mail Tracking and Reporting (IV-MTR) resulting in delayed receipt of the following datasets:

- Pricing Notification for **USPS Returns** service
- Final Notification for **USPS Returns** service
- All Enterprise Payment System (EPS) Data Feeds
 - Bank Account Withdrawals
 - Postage Statement Details
 - iCAPS Invoices
 - Transactions
 - ❖ Commercial Mailings
 - ❖ Network Returns
 - ❖ PO Boxes
 - ❖ Deposits & Trust Corrections
 - ❖ Address Quality
 - ❖ Domestic Outbound

At the present time, based on recent assessments of forecasted volume, it is anticipated that data will be current no later than end of the day tomorrow (*Friday, September 11, 2020*). However, we will continue to monitor progress and provide updated status assessments, as warranted.

We apologize for any inconvenience.

REMINDER: Package Platform software updates or system issues **DO NOT** impact the delivery of packages in any way.

All Business Service Administrators (BSAs) should alert their impacted stakeholders.

Please direct any inquiries or concerns to the **IV Solutions Center** via eMail (InformedVisibility@usps.gov) or telephone (1-800-238-3150, Option 2).

ATTACHMENT 1

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